

10351 S Sasabe Hwy Tucson, Arizona 85736 Phone: (520) 822-1086

Notice and Frequently Asked Questions (FAQ) about Reasonable Accommodations for Individuals with Disabilities

NOTICE

Three Points Fire District (TPFD) is committed to providing individuals with disabilities an *equal opportunity* to participate in and benefit from TPFD's programs, activities, and services.

Individuals may request *reasonable accommodations* from Three Points Fire District that they believe will enable them to have such equal opportunity to participate in our programs, activities, and services.

To request reasonable accomodations, contact Fire Chief Brian Delfs, E-mail: <u>BDelfs@avfire.org</u>, **FAX**: 520-822-1959, **U.S.Mail** 10351 S Sasabe Hwy. Tucson, AZ 85736

REQUENTLY ASKED QUESTIONS (FAQ)

The following FAQ provides information on requesting reasonable accommodations in Three Points Fire District's programs and activities.

What is reasonable accommodation in Three Points Fire District's Program?

A reasonable accommodation is a change or modification to afford a qualified individual with a disability full enjoyment of Three Points Fire District's programs or activities, unless modifications of policies, practices, and procedures would fundamentally alter the nature of the program, service, or activity, or result in undue financial and administrative burdens to Three Points Fire District.

How do I request a reasonable accommodation?

If you need a reasonable accommodation, please contact Three Points Fire District POC/Office and methods for contacting the Three Points Fire District



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Does my Request for a reasonable accommodation need to be in writing?

No you do not need to put your request in writing, however, making a written request can be helpful documentation for ensuring that Three Points Fire District Provides the desired accommodation. In addition, you do not need to use the specific words "reasonable accommodations" when making your request.

When should I request a reasonable accommodation?

You may request a reasonable accommodation from Three Points Fire District at any time. However, making the request in advance of a meeting, conference call, or visit will help ensure that Three Points Fire District is able to fulfill the request for accommodation.

For certain requests, such as sign language interpretation, Three Points Fire District requests at least 2 weeks' advance notice.

May someone request a reasonable accommodation on my behalf?

Yes, anyone can request a reasonable accommodation on behalf of an individual with a disability who seeks to interact with Three Points Fire District staff or participate in its activities.

What will Three Points Fire District do upon receiving my request for a reasonable accommodation?

Three Points Fire District may contact you to obtain more information about your request and to better understand your needs. In addition, Three Points Fire District may review your request to determine:

- Whether the requested accommodation will be effective in allowing you to participate in the activity or program in which you are seeking participation.
- Whether the requested accommodation is reasonable, or an equally effective alternative to the requested accommodation is available; and
- Whether providing you with the requested accommodation would fundamentally alter the nature of the Three Points Fire District's program or



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impose undue financial or administrative burdens on Three Points Fire District.

In addition, in some cases, Three Points Fire District may consult with you in an interactive process to determine on a case-by-case basis what accommodations can be made.

If Three Points Fire District determines that your requested accommodation would fundamentally alter the nature of the program or impose an undue financial or administrative burden, Three Points Fire District may deny your request. However, in the unlikely event that this occurs, Three Points Fire District will work with you to identify an alternative accommodation that allows you to effectively participate in Three Points Fire District's program, activity, or service.

May Three Points Fire District request medical documentation from you after receiving your request for a reasonable accommodation?

No, Three Points Fire District may not request medical documentation after receiving your request for a reasonable accommodation. Three Points Fire District's questions will be limited to understanding the barrier to your ability to participate in the program or activity in which you are interested and the nature of an accommodation that will remove this barrier.

May Three Points Fire District charge you the cost of providing the reasonable accommodation?

No, you are not responsible for the cost of auxiliary aid or service Three Points Fire District provides you.

What are some examples of reasonable accommodation?

There are many types of reasonable accommodations. Some examples of how Three Points Fire District provides reasonable accommodations include:

- Arranging for qualified sign language interpreters
- Providing on-site captioning
- Producing alternate formats of print materials in braille, large print, or in an electronic format



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- Providing remote conference captioning service
- Furnishing a temporary ramp to access the dais or other areas with one or more stairs to ensure accessibility for individuals who have physical disabilities and may be using a wheelchair or walker.